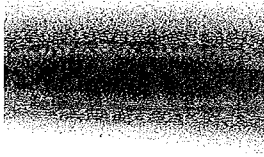


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Response to Request for Proposal

CML Healthcare

**CML – Supply Chain Information System –
Request for Proposal – 2009**

April 30, 2009

Prepared by:

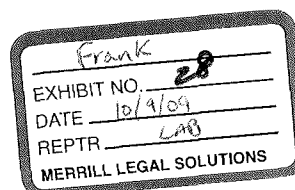
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Proposal created effective: April 30, 2009

Valid through: August 31, 2009



Response to CML Healthcare
Supply Chain Information System Solution

April 30, 2009

Mr. Steven Matos
Director, Process Design and Control
60 Courneypark Drive West
Unit 1
Mississauga, Ontario
L5W 0B3

Re: Letter of Introduction

Dear Mr. Matos,

Thank you for the opportunity to respond to your Supply Chain Management Information System - Request for Proposal.

Lawson's mission is "To make our customers stronger". We believe in teamwork, accountability, and fair play. We also believe that simpler really is better and we strive to make our software and our processes simpler for you. Founded in 1975, Lawson provides industry specific Enterprise Resource Planning (ERP) application suites to the global marketplace. Healthcare is the market we have been most successful in and we are dominant in healthcare in North America, offering complete financial, human capital and supply chain management suites with many healthcare specific application modules. We also offer industry specific ERP suites to the manufacturing, distribution, maintenance and service sectors. Lawson has been a public company since 2002. We trade on the NASDAQ as LWSN. In our fiscal year ending May 2008, Lawson recorded revenue of \$854M (U.S.) and is profitable. We have more than 4,000 employees and more than 4,000 customers in 30 countries.

With Lawson, CML HealthCare has the opportunity to have a single partner meet all your core ERP requirements. We are confident that you will find that Lawson will provide you with the quickest time to value. We look forward to future discussions on the benefits that will be derived in moving forward with Lawson. We have included documentation of where our customers harvest the benefits from Lawson applications as well as some "Realized Value Case Studies". Our customers tell us that they achieve the greatest portion of the benefits from implementing our ERP system when they automate the supply chain. Beyond cost reductions and establishing more efficient and effective processes, you will strategically align your processes with cost control targets, giving you the tools you need to achieve operational excellence.

Please contact me with any questions at 905-470-1811 x2691.

Sincerely,

Steve Porter, Account Executive
Lawson Software
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**SECTION 5.0 – MASTER FILE MANAGEMENT**

Master File Management						
Requirement No.	Description	A	B	C	D	Explanation (for B, C, D responses) (Please attach details if required)
Item Master File						
1	Does your system have a single item master in a single database that can be used for all locations while still supporting location specific information?	X				
2	Does the proposed system support multiple inventory locations?	X				
3	Does the proposed system support 3rd party warehousing?	X				
4	Does the proposed system support ABC inventory ranking in order to determine priority of items?	X				
5	Does the system provide for multiple perpetual inventories for the same item within a location? (e.g., Approved, Quarantined?)	X				Via Bins
6	Does the system track changes made to the item master, old/new value, who made the change and the date?	X				
7	Does the system support the ability to limit maintenance of the item master to a specifically defined "position"?	X				
8	Does the system have the ability to restrict items to a single manufacturer item (i.e., you can have different suppliers sharing an item number but not different manufacturer's products in the same item number)?	X				
9	Ability to capture the status of items (e.g., PO, contract, shipment, etc...) by state/province (i.e., active, inactive, deleted, received)?	X				



Response to CML Healthcare
Supply Chain Information System Solution

Master File Management						
Requirement No.	Description	A	B	C	D	Explanation (for B, C, D responses) (Please attach details if required)
10	Does the system have the ability to indicate product characteristics (e.g., latex, hazardous, radioactive, narcotics etc.)?	X				
11	Does the system have the ability to apply hazardous materials designations and disposal codes?	X				
12	Does the system have the ability for expanded item search by; vendor catalogue #, partial description, manufacturer code, classification code, vendor name, manufacturer name?	X				
13	Does the system perform automatic and/or manual item number assignment?	X				Or only
14	Does the system have the ability to track multiple price breaks per item (e.g., based upon volume per facility)?	X				Either via Vendor Agreements or Contract Management – it depends on the criteria
15	Does the system provide the ability to update item pricing when price is updated by vendor?	X				
16	Does your system have the ability to mark up supply costs to departments?	X				
17	Does your system allow for price updates based on a percentage increase of a range of items?	X				
18	Does the system provide for the ability to prebuild pricing changes and push facility specific price updates at a predefined date?	X				
19	Does the system have the ability to assign a buyer as responsible for certain departments or certain vendors, divisions, regions, territories etc.?	X				
20	Does the system support multiple purchase units of measure per item?	X				